

# SHORT LINE DATA SYSTEMS INC.

SMALL RAILROAD DATA AND EVENT REPORTING SOLUTIONS



## FACT SHEET

### ***WHAT IS PET ROCS?***

PET ROCS (Passenger Excursion Ticketing Rail Operations and Customer Service system) is a Microsoft Access based passenger excursion ticketing, reservations and train management system designed specifically for the short line or excursion railroad.

### ***HOW DOES PET ROCS MANAGE RESERVATIONS AND TICKETING?***

In its current form, PET ROCS allows the user to take reservations and assign tickets on a train. The system manages train consists, available seats, ticket printing and mailing.

### ***CAN THE SYSTEM BE USED IN THE FIELD?***

Yes. PET ROCS can be run on a laptop at a station, or on a tablet or laptop on board the train. Future versions will synch with handheld computers.

### ***DO I NEED ANYTHING SPECIAL TO RUN PET ROCS?***

The requirements to run PET ROCS are the same as the classic ROCS system: A computer with Microsoft Access installed, and a 1280X1024 display(17" monitor). A printer is needed to print tickets and reports.

### ***WHAT TRAIN MANAGEMENT FUNCTIONS ARE AVAILABLE?***

PET ROCS can record station arrivals and departures, keep track of ticket lifts and on-train sales, and maintain reservation lists. PET ROCS can also compute FRA passenger mileage for your monthly reports.

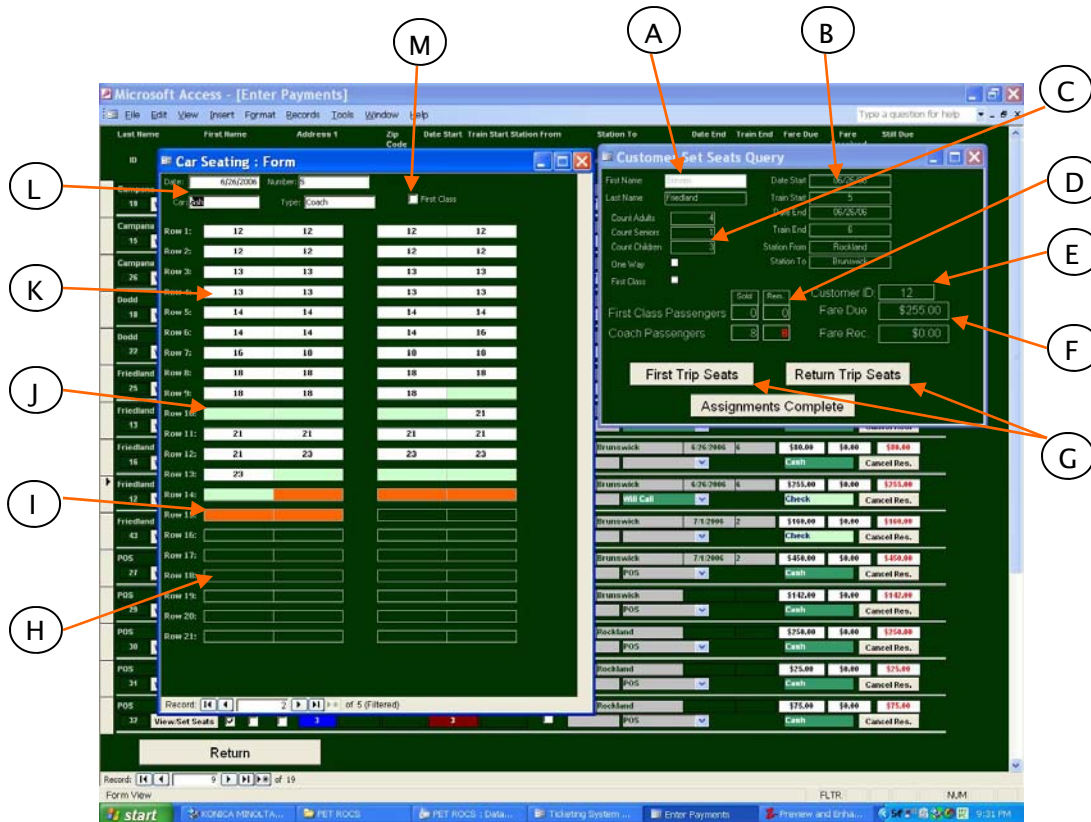
### ***CAN THE SYSTEM PROCESS CREDIT CARDS?***

We are currently working on integration of internet credit card processing with PET ROCS.

### ***WHAT ARE THE FUTURE PLANS FOR THE SYSTEM?***

In addition to the credit card processing, we are working on web site integration, customized tickets, extended reporting, and handheld usage. As always, SDS will customize the system to the user's needs.

# WITH PET ROCS, MANAGING YOUR PASSENGERS IS JUST A CLICK AWAY



A - Passenger information is easily entered on a separate form.  
 B - Train dates and numbers can be set with pull down fields.  
 C - If you have different pricing for seniors or children, we can customize the screen to match your needs.  
 D - As seats are assigned, the remaining number of tickets to be assigned seats is shown.  
 E - Each customer is assigned a unique ID number each time they travel. This allows better accuracy in monitoring guest accounts.  
 F - The total fare is computed automatically. SDS will customize the fare table to the user's specifications. Payments are also entered here.

G - Separate seating charts are kept for all trains, and the reservation agent set seats for both ends of a trip  
 H - Seating charts can handle up to 84 seats per car.  
 I - Overflow seating is indicated in orange.  
 J - Unassigned seats are shown in light green.  
 K - Seats are assigned with one click, and the customer's ID number shows in the seat.  
 L - Train and equipment information are shown at the top of the screen. A separate seating chart is available for each car in the consist.  
 M - If you have different classes of travel, only the cars for that class will show when assigning seats.



SHORT LINE DATA SYSTEMS INC  
 21 WEST LAKE BLVD  
 MORRISTOWN NJ 07960

PHONE: (973) 898-1346  
 FAX: (973) 898-1568

WEB: WWW.SDSROCS.COM  
 E-MAIL: SFRIEDLAND@SDSROCS.COM